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APPLICATION NO.	FILING DATE	FI	FIRST NAMED INVE			ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/578,156	May 23, 2000	Lundy Lev		Lewis	41.20	019287-0317293	4279	
TITLE OF INVENTION:	ITLE OF INVENTION:							
МІ	ETHOD AND APPARATUS	FOR EVENT CO	ORRELATIO	ON IN S	ERVICE LEVEL MA	NAGEMENT (SLM)		
APPLN. TYPE	SMALL ENTITY	ISSUE FEI	ISSUE FEE		BLICATION FEE	TOTAL FEE(S) DUE	DATE DUE	
nonprovisional	NO	\$1510.00			\$0.00	\$1510.00	October 9, 2009	
EXAMINER		ART UNIT		CLASS-SUBCLASS				
Jeffrey R. Swearingen		2445			709-223000			
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☐ "Fee Address" indicate PTO/SB/47; Rev 03-02 of Number is required.	tion form of a Customer	registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.						
	RESIDENCE DATA TO BE							
PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.								
(A) NAME OF ASSIGNEE (B) RESIDENCE: (CITY and STATE OR COUNTRY) Computer Associates Think, Inc. Islandia, New York								
Please check the appropriate	assignee category or categor	ies (will not be prin	ited on the pa	itent):	☐ Individual ☐ C	Corporation or other private gr	roup entity Government	
4a. The following fee(s) are enclosed: 4b. Payment of Fee(s):					0.1. 0. () !			
_					mount of the fee(s) is enclosed. dit card. Form PTO-2038 is attached.			
					hereby authorized by charge the required fee(s), or credit any overpayment, to			
5 Change in Entity Status	(from status indicated above)		Deposit Acce	ount Ivu	moei coco,			
a. Applicant claims S	MALL ENTITY status. See 3	7 CFR 1.27.				ALL ENTITY status. See 37 C		
The Director of the USPTO NOTE: The Issue Fee and P interest as shown by the reco	is requested to apply the Issu ublication Fee (if required) words of the United States Pate	e Fee and Publication ill not be accepted internal and Trademark C	on Fee (if an from anyone Office.	y) or to other th	re-apply any previous an the applicant; a reg	ly paid issue fee to the applications and attorney or agent; or t	ation identified above. the assignee or other party in	
Authorized Signature		Date August 20, 2009						
Typed or printed name Safar Ali				Registration No. 58,780				
This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.								

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